Coverage for: Individual/Family| Plan Type: PPO (Premier)

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, 1-800-370-5853 or visit <a href="www.blueadvantagearkansas.com">www.blueadvantagearkansas.com</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 1-800-370-5853 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network providers \$1,000 individual / \$2,000 family Out-of-network providers \$2,000 individual / \$4,000 family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	office services, preventive care, chiropractic care, allergy and	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> or specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Medical benefits: In-Network providers \$3,000 individual / \$6,000 family Out-of-network providers \$6,000 individual / \$12,000 family Pharmacy benefits: \$2,000 individual / \$4,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, precertification penalties, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network provider</u> ?	Yes. See  www.blueadvantagearkansas.com or call 1-800-370-5853 for a list of network providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see a specialist without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$35 <u>copay;</u> <u>deductible</u> does not apply	40% coinsurance	You will pay 20% <u>coinsurance</u> for additional <u>In-Network</u> services in a PCP's office such as lab, x-ray, injections and surgery; <u>deductible</u> does not apply.	
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	\$50 <u>copay;</u> <u>deductible</u> does not apply	40% coinsurance	You will pay 20% <u>coinsurance</u> for additional <u>In-Network</u> services in a Specialist's office such as lab, x-ray, injections and surgery; <u>deductible</u> does not apply.  Coverage includes telehealth services by MDLIVE, subject to a \$30 <u>copay</u> .	
	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't <u>preventive</u> .  Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.	
	<u>Diagnostic test</u> (x-ray, blood work)	20% <u>coinsurance;</u> <u>deductible</u> does not apply	40% <u>coinsurance;</u> <u>deductible</u> does not apply	none	
If you have a test	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u>	40% coinsurance	Prior approval is required.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.blueadvantagearkansas.com</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need drugs to	Generic drugs	\$12 copay/prescription	Not covered	One <u>copay</u> is applied to a 30-day supply of drugs. A 90-day supply may be obtained from a mail order pharmacy or a retail pharmacy for the equivalent of three <u>copays</u> .	
treat your illness or condition  More information about	Preferred brand drugs	\$50 copay/prescription	Not covered		
prescription drug coverage is available at	Non-preferred brand drugs	\$80 copay/prescription	Not covered		
www.medimpact.com.	Specialty drugs	\$100 copay/prescription	Not covered	Specialty drugs are limited to a 30-day supply per fill and must be purchased from a specialty pharmacy.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	none	
surgery	Physician/surgeon fees	20% coinsurance	40% coinsurance	none	
	Emergency room care	\$200 <u>copay</u> 20% <u>coinsurance</u>	\$200 <u>copay</u> 20% <u>coinsurance</u>	The <u>copay</u> is waived in patient is admitted for an inpatient stay.	
	Emergency medical transportation	20% coinsurance	20% coinsurance	Ground and water transport is limited to \$2,000 per trip. Air transport is limited to \$10,000 per trip.	
If you need immediate medical attention	<u>Urgent care</u>	Medical emergency and non-emergency: \$35 copay; deductible does not apply	Medical emergency \$35 copay; deductible does not apply.  Non-emergency: 20% coinsurance	none-	
	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	Precertification is required for inpatient admissions.	
If you have a hospital stay	Physician/surgeon fees	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none-	

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\text{plan}}$  or policy document at  $\underline{\text{www.blueadvantagearkansas.com}}$ .

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office visit: \$35 copay; deductible does not apply Outpatient: 20% coinsurance	40% <u>coinsurance</u>	none	
	Inpatient services	20% coinsurance	40% coinsurance	Precertification is required for inpatient admissions.	
If you are pregnant	Office visits	No charge	40% coinsurance	Cost sharing does not apply to certain preventive services. Depending on the type of services, coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery professional services	No charge	40% coinsurance	none	
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	none	
	Home health care	20% coinsurance	40% coinsurance	none	
If you need help recovering or have other special health needs	Rehabilitation services	\$35 <u>copay</u> ; <u>deductible</u> does not apply	40% coinsurance	Speech therapy is limited to 20 visits per calendar year.  In-Network Chiropractic care:  50% coinsurance and is not subject to deductible; limited to 20 visits/year. Out-of-Network Chiropractic care is not covered.	
	Habilitation services	\$35 <u>copay;</u> <u>deductible</u> does not apply	40% coinsurance	Speech therapy is limited to 20 visits per calendar year.	
	Skilled nursing care	20% coinsurance	40% coinsurance	Precertification is required for inpatient admissions.  Coverage limited to 60 days per confinement.	
	Durable medical equipment	20% coinsurance	40% coinsurance	none	
	Hospice services	20% coinsurance	40% coinsurance	Prior approval is required.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.blueadvantagearkansas.com</u>.

		What Yo	u Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If your child needs	Children's eye exam	Illness or Injury: 20% coinsurance  Routine eye exam: No charge, limited to children under age six.	Illness or Injury: 40% coinsurance  Routine eye exam: Not covered	Additional services may be available under a separate vision benefit <u>plan</u> .	
dental or eye care	Children's glasses	Not covered	Not covered	No coverage for glasses under the Medical Benefit <u>Plan</u> . Additional services may be available under a separate vision benefit <u>plan</u> .	
	Children's dental check-up	Not covered	Not covered	No coverage for dental check-ups under Medical Benefit Plan. No coverage for dental check-ups under Medical Benefit Plan. Additional services may be available under a separate dental benefit plan.	

#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care
- Hearing aids

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine eye care
- Routine foot care
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (in lieu of anesthesia)
- Bariatric surgery (limited to one weight loss and one reversal surgery per lifetime. Prior approval required.)
- Chiropractic care
- Infertility treatment (Prior approval required.)
- Private-duty nursing

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.blueadvantagearkansas.com</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="health-lnsurance">Health Insurance</a> <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Arkansas State University, 501 Woodlane Drive Suite 600, Little Rock, Arkansas, 72201or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-370-5853.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-370-5853.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-370-5853.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-370-5853.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.blueadvantagearkansas.com</u>.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$1.000
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■ Specialist \$50 + 20% coinsurance

■ Hospital (facility) coinsurance

20% 20%

Other <u>coinsurance</u>

\$1,000

■ The <u>plan's</u> overall <u>deductible</u> \$1,000 ■ Specialist \$50 + 20% <u>coinsurance</u>

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-

controlled condition)

■ Hospital (facility) coinsurance

■ Other <u>coinsurance</u>

■ The <u>plan's</u> overall <u>deductible</u> ■ <u>Specialist</u> \$50 + 20%

\$50 + 20% coinsurance

■ Hospital (facility) coinsurance \$200 + 20%

**Mia's Simple Fracture** 

(in-network emergency room visit and follow up

care)

Other coinsurance

20%

20%

20%

\$1,100

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,000	
Copayments	\$10	
Coinsurance	\$2,000	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,060	

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$1,000
Copayments	\$500
Coinsurance	\$600
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$2,120

# This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

**Durable medical equipment (crutches)** 

Rehabilitation services (physical therapy)

<b>Total Example Cost</b>	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$1,000
Copayments	\$400
Coinsurance	\$300
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,700